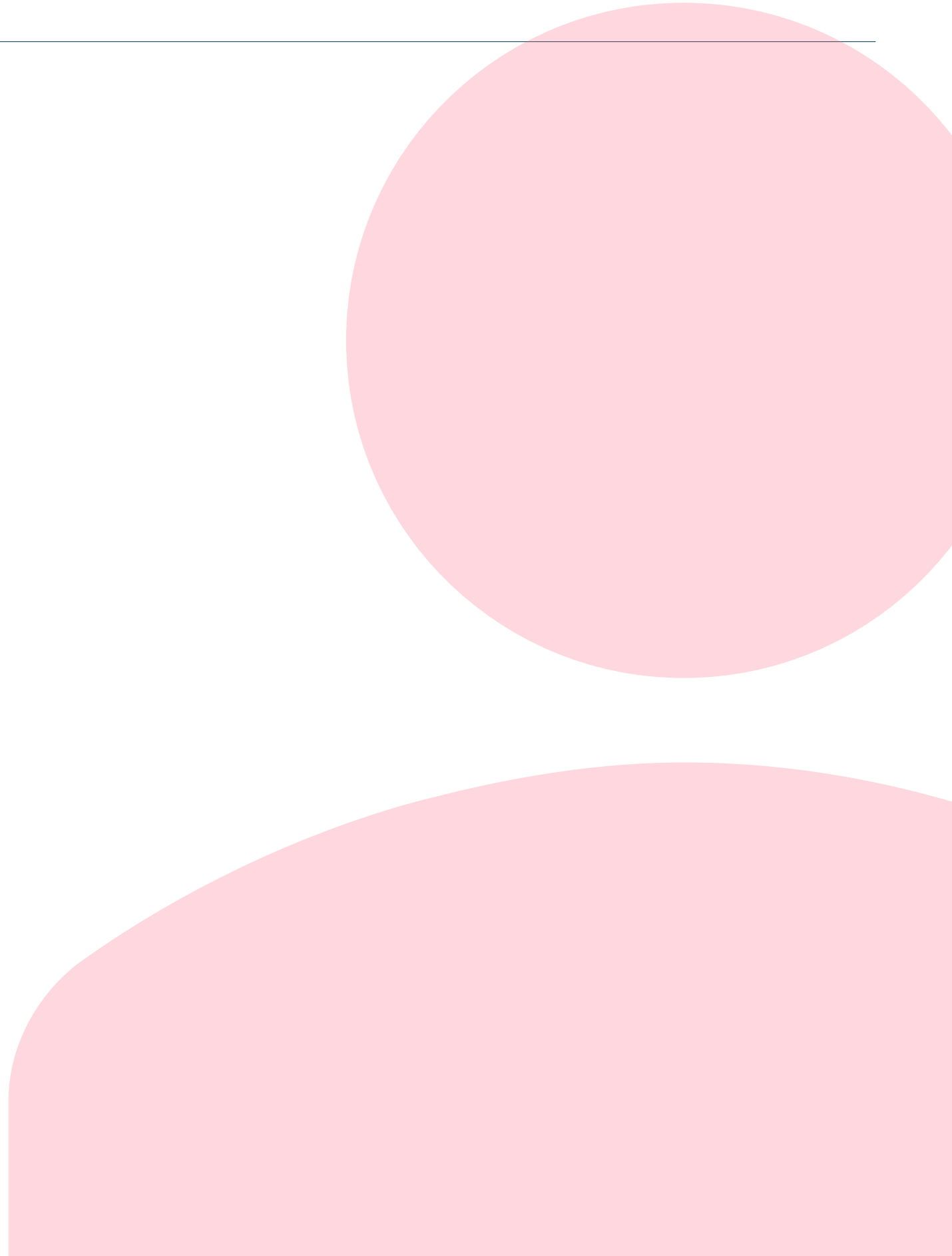


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# Clarion Board Member Academy



**CLARION**  
HOUSING





Gain the skills to become a

**Board**

**Member**

As Clarion marks the close of its 125th anniversary, we are proud to continue our legacy by launching the **Board Member Academy**. This programme is designed to equip residents with the skills, knowledge, and confidence to serve effectively on boards and committees - not just those within Clarion.

While tailored to the housing sector, the training will focus on broader governance, finance and leadership, encouraging independent thinking and empowering residents to scrutinise and challenge constructively.

### **Eligibility & Cohort**

Any Clarion resident can apply. An initial cohort of around 20 participants will be selected and we'll ensure we select residents from a wide range of backgrounds, tenures, and regions. Residents don't need any particular skills or experience, just a willingness to learn and get involved.

### **Progression**

Residents who complete the programme will be guaranteed an interview for vacancies on the Housing Association Board or Customer Committee, as and when they arise.

### **Delivery**

Sessions will be led by subject matter experts and external facilitators, combining technical knowledge with personal skills training. Interactive formats will ensure residents can apply learning in practice.

The majority of sessions will take place virtually, although some will require attendance in person and will range from a few hours to all day. Dates and times will be communicated to residents.





**Due  
Diligence &  
Appointment  
Process**

Clarion has a robust, proven process for resident board and committee recruitment.

**Initial Screening**

The Governance Team will confirm applicants have no arrears, tenancy breaches, or other issues preventing potential service as a company director.

**Informal Discussions**

Candidates will meet with the Chief Governance & Corporate Compliance Officer and the Head of Governance for an informal conversation about the Academy.

**Final Appointment**

Successful candidates must sign a learning agreement and commit to completing the full programme. Unfortunately, if candidates miss more than one module, they'll be removed from the programme. We'll reimburse candidates for all out-of-pocket expenses that are incurred when attending sessions.



# Sessions

<p><b>Session One</b> (May 2026) In Person</p>	<p><b>Induction</b></p> <ul style="list-style-type: none"> <li>• Welcome from the Chair/CEO</li> <li>• Meet the other participants</li> <li>• Overview of the Programme</li> <li>• Clarion’s history and the role of housing associations</li> <li>• Hear from an existing resident board member</li> </ul>
<p><b>Session Two</b> (May 2026) Virtual</p>	<p><b>Governance &amp; Regulation</b></p> <ul style="list-style-type: none"> <li>• What is a board?</li> <li>• What does a board member do?</li> <li>• How are housing associations regulated?</li> </ul>
<p><b>Session Three</b> (June 2026) Virtual</p>	<p><b>Finance &amp; Risk</b></p> <ul style="list-style-type: none"> <li>• Understanding finance and key metrics</li> <li>• Annual Reports and Accounts</li> <li>• Introduction to risk</li> </ul>
<p><b>Session Four</b> (June 2026) In Person</p>	<p><b>Externally Facilitated Training</b></p> <ul style="list-style-type: none"> <li>• Making a personal impact as a board member</li> </ul>
<p><b>Session Five</b> (July 2026) Virtual</p>	<p><b>Performance Metrics / Health and Safety</b></p> <ul style="list-style-type: none"> <li>• How performance is monitored and reported</li> <li>• An overview of health and safety</li> </ul>
<p><b>Session Six</b> (September 2026) Virtual</p>	<p><b>Property</b></p> <ul style="list-style-type: none"> <li>• Life cycle of our properties including:             <ul style="list-style-type: none"> <li>○ Building Safety</li> <li>○ Repairs</li> <li>○ Planned Investment and Maintenance</li> </ul> </li> </ul>



# Sessions

<b>Session Seven</b> (September 2026) Virtual	<b>Customer</b> <ul style="list-style-type: none"><li>• Housing our residents</li><li>• Supporting our residents</li><li>• Complaints</li><li>• Resident Involvement</li><li>• Arrears and Tenancy Breaches</li><li>• ASB</li><li>• Safeguarding</li></ul>
<b>Session Eight</b> (September 2026) In Person	<b>Externally Facilitated Training</b> <ul style="list-style-type: none"><li>• The art of influencing</li></ul>
<b>Session Nine</b> (October 2026) Virtual	<b>Development</b> <ul style="list-style-type: none"><li>• Different types of development</li><li>• Grant funding programmes</li><li>• The development process</li><li>• Regeneration</li></ul>
<b>Session Ten</b> (October 2026) Virtual	<b>Technology</b> <ul style="list-style-type: none"><li>• Cyber security</li><li>• AI</li><li>• Data</li></ul>
<b>Session Eleven</b> (November 2026) Virtual	<b>Putting the learning into action</b> <ul style="list-style-type: none"><li>• Opportunity to revisit topics</li><li>• Consider how the learning can be put into action</li></ul>
<b>Session Twelve</b> (November 2026) In Person	<b>Graduation Lunch with CEO/Chair</b>



