

Clarion Housing Association Board Member

Recruitment Pack

November 2022



CLARION
HOUSING

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Welcome from David Orr, Chair of Clarion Housing Association



Thank you for your interest in joining the Clarion Housing Association Board.

We are the UK's largest housing association with 125,000 homes and more than 350,000 residents. We are also a developer – building thousands of affordable homes every year.

Our residents are at the heart of what we do and we are committed to delivering the best possible services for them.

As a Board, we are passionate about social housing. We believe everyone deserves to have access to safe and affordable housing and we are looking for an individual to join our Board and help us deliver on our mission our goals.

In this pack, you'll find more information about Clarion and the Board Member role. If you would like to apply for this opportunity, please turn to page 6 for further details.

Best wishes

A handwritten signature in blue ink, appearing to read "David L. Orr".

David Orr CBE
Chair



About Clarion

Clarion Housing Association is part of Clarion Housing Group.

As well as being a housing association, the Group is also a major homebuilder. Our development arm, Latimer, builds thousands of new homes each year and our charitable foundation, Clarion Futures, runs one of the UK's largest social investment programmes – helping sustain communities in which our residents are supported in fulfilling their potential.

We are a business for social purpose regulated by the Regulator of Social Housing, and any surplus we make is reinvested back into our homes and communities.

Our heritage in social housing goes back to the start of the 20th century and Clarion was formed in 2016 through the merger of Affinity Sutton and Circle Housing.

Highlights in 2021/22

£1,059m

Turnover

3,717

People helped into work

£303m

Operating surplus

2,276

New homes delivered

£364m

Spent on maintaining and improving existing homes

83.4%

Customer satisfaction

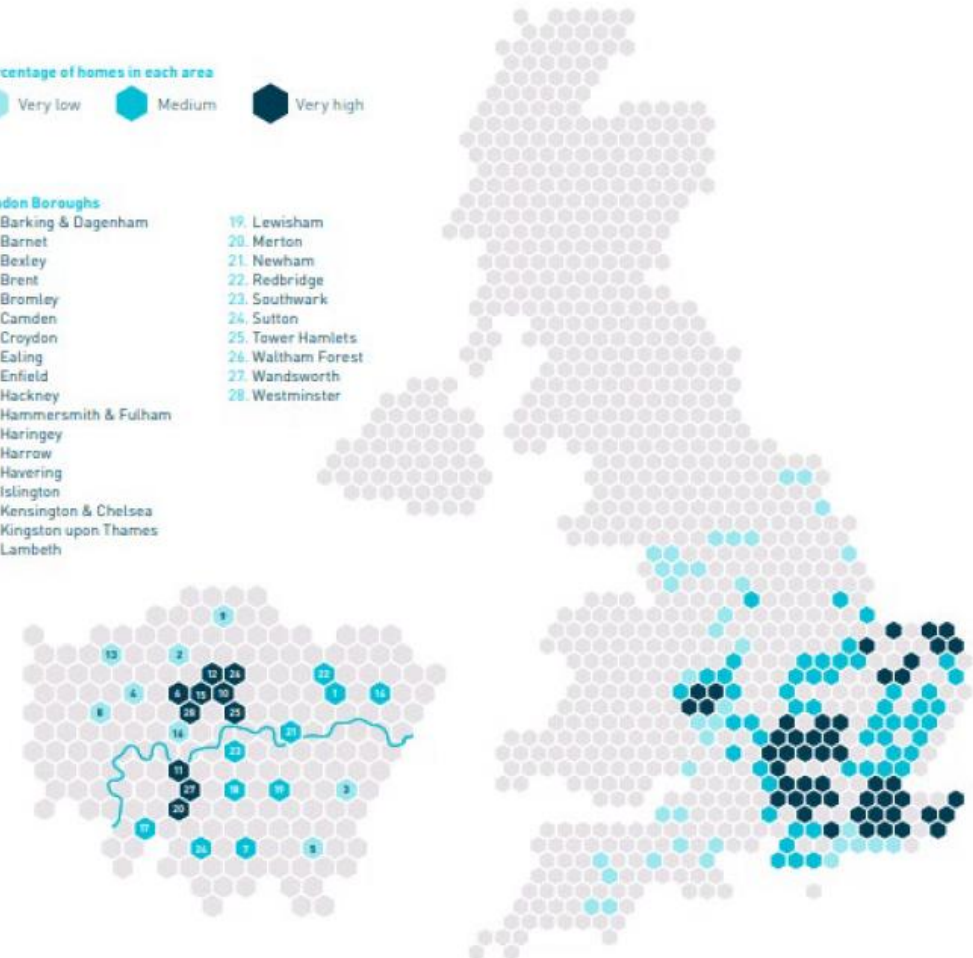
Our homes are spread nationally across over 170 local authorities, but the majority of our homes are in London, the South East and East of England.

Percentage of homes in each area

Very low Medium Very high

London Boroughs

1. Barking & Dagenham
2. Barnet
3. Bexley
4. Brent
5. Bromley
6. Camden
7. Croydon
8. Ealing
9. Enfield
10. Hackney
11. Hammersmith & Fulham
12. Haringey
13. Harrow
14. Havering
15. Islington
16. Kensington & Chelsea
17. Kingston upon Thames
18. Lambeth
19. Lewisham
20. Merton
21. Newham
22. Redbridge
23. Southwark
24. Sutton
25. Tower Hamlets
26. Waltham Forest
27. Wandsworth
28. Westminster



Our Board and Group Executive Team

Clarion Housing Association Board

The Housing Association Board is responsible for the delivery of all landlord services to our residents. It is a subsidiary of Clarion Housing Group which focuses on our wider corporate strategy and the work of Latimer and Clarion Futures.

The Housing Association Board comprises 12 members of which 4 are residents.

The Executive

The day to day management of Clarion is delegated to the Chief Executive and her Group Executive Team. You can read more about our Group Executive Team [here](#).

Committees

Clarion has four Group wide committees – Audit and Risk; Remuneration, Nominations and People; Investment and Treasury. In addition, Clarion Housing Association has a Disposals Committee.

The role



What we are looking for

We are looking for a resident non-executive director/board member for our housing association board.

The ideal candidate will have some experience or involvement of serving on a board/committee or a role with a similar responsibility. They will also have the ability to provide and respond to constructive challenge.

We would like the composition of our board to better reflect the diversity of our residents. We are therefore committed to attracting members from diverse backgrounds.

Remuneration

£10,000 per annum plus reasonable travel expenses.

Time commitment

You'll be expected to devote such time as is necessary for the proper performance of your duties. This will include attendance at Board meetings, the AGM, away days, appraisals and training. In addition, you'll also need to review all relevant reports before each meeting. While the time commitment varies from month to month, we expect you'll need to be able to devote around 2-3 days each month.

Appointment term

Appointments are made for an initial three year period, subject to a 12 month review. A further three year term may be offered, subject to satisfactory performance and the recommendation of the Group Remuneration, Nomination and People Committee.

How to apply



If you would like to apply for the position, please submit your CV along with a covering letter outlining your suitability for the role to boardrecruitment@clarionhg.com

For further details or for an informal, confidential discussion, please email boardrecruitment@clarionhg.com

The closing date for applications is 5pm on 3 January 2023.

Role Profile



Key Responsibilities

- To work within the strategic framework set by the Clarion Housing Group Board
- To agree a business plan and budget for the Association and monitor progress throughout the year
- Carry out statutory duties which include approving the annual report & accounts and an appropriate statement for inclusion in the annual report on the effectiveness of the association's systems for risk management and internal control
- Ensure that effective systems are in place for the management and control of the association's performance
- Ensure resident views are heard and that customer needs are a priority for the business
- Comply with the legal obligations and values and objectives of the Association and the Group

Experience and pre-qualification criteria

- Willing to work as part of a team, with respect and tolerance for others
- Willing to commit the time necessary to prepare for and attend board and committee meetings, AGMs, training sessions and away days
- Act in the best interests of the Association and Group and not in the interests of any individual or constituency
- Ability to communicate effectively with a wide range of people
- Ability to assimilate and interpret varied information from different sources; has an analytical approach and reasons logically and objectively
- Ability to develop effective working relationships with fellow board members and executives
- Knowledge and experience of the social housing sector
- An understanding of working in a non-executive capacity
- A good record of achievement at board/senior executive level in a significant commercial business or a complex organisation in a different sector