

Welcome to the September edition of the newsletter. This edition includes information about the planning application and a reminder about the moving away process.

Planning application submitted

We submitted a planning application in July. Plymouth City Council will make a decision in the next few months about whether to approve our plans for regeneration.

You can view and comment on the planning application by visiting www.planning.plymouth.gov.uk/online-applications. The reference number is **18/01288/FUL**.

Homeloss Payment

All tenants are entitled to a Homeloss Payment of £6,100. This amount is set by the government annually and is paid by Clarion Housing in recognition of people having to move from their homes.

When you have moved out of your current home and given us the keys we will check your rent account to make sure you do not owe us any rent or other money. We will deduct any arrears, court costs and other charges owed from this payment. If you need to pay rent in advance on your new home we can pay the landlord direct using some of your homeloss money.

Once you're rent account has been checked we'll make arrangements for you to receive your homeloss payment. This process can take up to four weeks.

If you need some assistance in advance, please contact Natalie Down or Gill Flexen by emailing barnebartonregen@clarionhg.com.

Moving away

Before we can begin the regeneration of Barne Barton, residents who live in phase one will have to move out of their current home. When the time comes for you to move Gill will contact you and guide you through the process.

Step 1

- You should have registered with Devon Home Choice and completed the application process to allow you to bid for a new home - or - Another option is to move into a private rented home if you wish.
- You will need to have photo ID and proof of any benefits that you receive from the last three months at the time when you sign your new tenancy agreement.

Step 2

- Once you've accepted an offer of a new home we will arrange for you to complete the homeloss form and termination of tenancy form and make arrangements to move away.
- We'll support you in the process, but it is up to you to decide where you move to.
- You'll still be responsible for **paying your rent on time** and **reporting any repairs** until you move out.
- If you don't pay your rent we will take legal action as per your tenancy agreement.

Step 3

- When it's time for you to move out you need to **clear your home and remove all rubbish**.
- On the day you move out you must **drop off the keys at the office at: 2 Roberts Road, Plymouth, PL5 1DH**.
- If no one is in the office please put your keys in an envelope with your address on the front and post the keys through the letterbox next to the office door.
- Once you have moved out and dropped off your keys you won't be able to go back to the property. It is essential that you provide the different utility providers listed on the next page with your new address.



Keeping Barne Barton secure

We are now well into the moving process. As people move away from Barne Barton we need to make sure that the empty blocks are kept secure. You may notice that we are putting grills on doors and securing windows for everyone's safety.

Please email barnebartonregen@clarionhg.com if you notice any issues.

Moving checklist

Things to remember when moving out

- Give yourself enough time to pack
- Take meter readings
- Clear property of your belongings and rubbish
- Drop off keys at local office
- Collect keys to new home



Who to tell you are moving

- Internet provider
- Your bank
- Utility providers
- Post Office to redirect your mail
- TV licence
- Council
- Phone provider
- Doctor
- School
- Car insurance provider
- Household insurance provider
- Department for Work and Pensions



Any questions?

Please email us at barnebartonregen@clarionhg.com