

Summer 2020

Ravensbury regeneration update



CLARION
HOUSING

Construction on Ravensbury has started again



Our priority during the Coronavirus outbreak is to do everything we can to best protect our residents and staff.

We know that Coronavirus is a concern for everyone in society and our priority is to do everything we can to support Clarion residents and staff. We are keeping up to date with government advice, considering next steps and what this means for the safe return of more of our services.

Construction of the first 21 new homes is underway again at Ravensbury. In this update you can read more about the measures that have been put in place to keep the construction site secure.

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Construction on the first new homes begins again

On Monday 11 May, work started again on the phase one construction site. The first priority for United Living and Clarion Housing is the health, safety and wellbeing of the public and everyone who works on site.

We worked closely with subcontractors and suppliers to test a range of new site protocols to enable work to begin again, while social distancing. These new measures are fully compliant with Government Public Health guidance and are being strictly enforced by a specialist team.



Moving home

Residents currently living in phase two will shortly be moving into a replacement home or a temporary home until your replacement home is ready.

You will be matched with a home that is suitable to your needs. A packing and removals service will be provided to help with the moving process.

We'll be in touch with more details of your new home and a moving checklist closer to when you need to move.

If you have any questions in the meantime please contact your regeneration manager **Farrida Deen**, on **0300 500 0956** or email **mertonregen@myclarionhousing.com**

Q&A

Why has work started again on Ravensbury?

The Government and Construction Leadership Council have issued Site Operating Procedures to allow construction work to go ahead. The majority of tasks on site mean workers can keep to a two metre distance. Specific risk assessments will be carried out if works are required that involve working within two metres.

What are you doing to make sure that me and my family are not put at risk by people visiting Ravensbury?

We are following the clear guidance on returning to work on Construction sites, and have reduced the work force on site for a period of time to ensure the site can operate using social distancing measures. No non-essential visitors are allowed on site and support staff are working remotely.

How will staff and operatives get to and from the site safely?

Where possible workers will use their own transport rather than public transport to get to site. The access to site has been made easier to prevent anyone standing outside the site.

Will you be health screening staff and operatives in any way to reduce the risk of someone who is ill coming onto the site and infecting others?

We have a detailed health questionnaire and guidance for the site team to follow and then further health monitoring is being conducted. Anyone who has symptoms or who has been in contact with someone who has symptoms will not come to site. Instead they will self-isolate in line with Government guidelines. We are reviewing other methods using thermal imaging cameras and as and when it becomes available will join a Government testing and tracing programme.

How will you monitor and ensure social distancing by staff and operatives on the site?

There is clear guidance for social distancing measures on site which was put in place before reopening. They are being strictly enforced on site.

Why is it important to continue working and what are the benefits of working at the current time?

Now that we are satisfied we can work within the guidance, the benefit is that we can restart the process to complete the first new homes and Ravensbury to provide new homes for residents.

When will Ravensbury Phase 1 be completed?

Due to the closure of the site during the Covid19 pandemic and the slower programme now in place, it is currently estimated that the first new homes will be completed in Autumn 2020.

How do I contact you if I cannot approach the site?


Please contact the site manager, **Chris Lambourn** on **chris.lambourn@unitedliving.co.uk** or **07713 652474** if you have any questions about construction.

Ravensbury Live


You can continue to view the new homes as they are being built by visiting ravensburylive.com.

Ravensbury **LIVE**


you can view the new homes as they are being built.




Want to see more?
Select a property to follow the construction progress




Block A
1 bedroom



Block B
2 bedrooms



Mews House
3 bedrooms



Riverside
4 bedrooms

Subscribe to receive notifications when there's an update about the new homes

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Contact us

If you have any questions, or would like to arrange a meeting to discuss what regeneration could mean for you, please contact **Farrida Deen** by phone on **0300 500 0956** or email mertonregen@myclarionhg.com

If you need a copy of this newsletter in large print, Braille or any other format or language please call **0300 500 0596**.

We welcome calls from **Text Relay**. If calling from a textphone, please dial **18001** and the number you wish to connect.

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