

Spring 2022



**CLARION**  
HOUSING

# Ravensbury regeneration update

Welcome to the Ravensbury regeneration update. In this issue you can read more about the next phase of the regeneration and what you can expect to see over the next few months.

We also want you to get in touch if there have been changes to your housing needs.



## Phase Two is underway

Clarion is working closely with the London Borough of Merton to deliver the regeneration of Ravensbury. Phase Two of the Ravensbury regeneration is under way. In this phase we're building 54 new homes, comprising 23 houses and 31 apartments. There will be a mixture of one, two, three and four bedroom properties for existing residents.

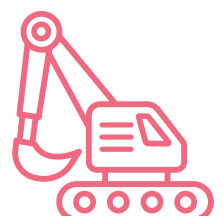
Henry Construction has been appointed to build the second phase and in the coming weeks you will see increasing activity on the site as they prepare to demolish the empty properties. We will do our best to keep the disruption to a minimum.

To secure the site and keep you safe, hoarding has been erected around the site at Rutter Gardens, Ravensbury Grove and Morden Road. To brighten up the area we are decorating the hoarding with:

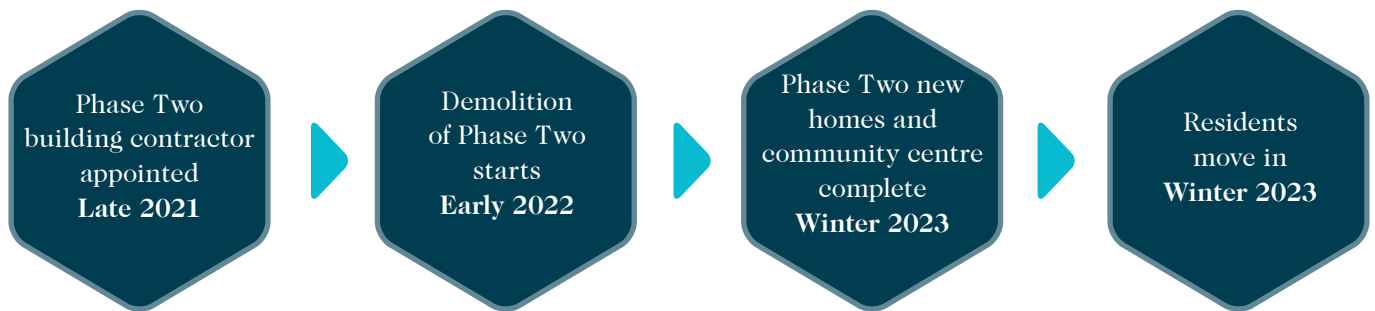
- information about Clarion and the regeneration
- artwork created by a local art project
- a noticeboard where you can find out about the work happening on site and job and training opportunities.

The usual site working hours are:

- Monday to Friday, 8am-5pm
- Saturday, 8am-1pm.



# Ravensbury **next steps**



## Parking update

You may have noticed some changes to the parking arrangements at Ravensbury. In order to accommodate work taking place on the Phase Two regeneration construction site we have had to lose 10 parking spaces. This is to ensure the properties in the Phase Two site can be safely demolished, allowing us to make a start on the next 54 homes. Some time ago we created more spaces elsewhere on the estate in anticipation of this work, so you should still be able to access a parking space on Ravensbury.

If you have any questions about the regeneration please call your Regeneration Manager, **Farrida Deen** on **0300 500 8000** or email **Farrida.Deen@clarionhg.com**.

## Update your housing needs information

If you live in Phases Three and Four of the Ravensbury regeneration or you have moved away temporarily. Please contact us to update your housing needs and tell us about any health issues you may have that affect your mobility. We require this information to make sure your new home is built to meet the needs of your household.

## Repairs and maintenance



While the Ravensbury regeneration continues you can still report repairs as usual. This can be done in the following ways:

- through your **Clarion online account**
- by contacting customer services on **0300 500 8000** or
- via the website at: **[myclarionhousing.com/repairs-and-maintenance/request-a-repair](https://myclarionhousing.com/repairs-and-maintenance/request-a-repair)**.

## **i** Contact us

If you have any questions about the regeneration, please contact your Regeneration Manager, **Farrida Deen** on **0300 500 8000** or email **Farrida.Deen@clarionhg.com**. You can also contact Clarion Housing via your **[myclarionhousing.com](https://myclarionhousing.com)** online account.

If you would like a copy of this newsletter in large print, Braille or any other format or language please call **0300 500 0596**.

We welcome calls from **Text Relay**. If calling from a text phone, please dial **18001** and the number you wish to connect.

Find out more about Ravensbury at: **[myclarionhousing.com/ravensbury](https://myclarionhousing.com/ravensbury)**