

Closer



Completion of phase one

The first 71 new homes are now complete and residents are moving into their new homes.



Phase two

You will soon start to see activity on the phase two site. This is where Crossbow House, 22-37, 39-42 and 43-68 Sherwood Close are currently located. The existing buildings are due to be knocked down in the autumn. We will provide more information about this in the next few months.

Lovell will not be building phase two; instead we will be appointing a new contractor later in the year with the help of the regeneration steering group.

139 new homes will be built in phase two in a mixture of one, two and three bedrooms.



Direct debit payments

There has been some issues updating residents' direct debit details following sign-ups to their new homes. If you have moved into a home in phase one please call **0330 100 0303** to set up your direct debit payment.

Contact us

Clarion Housing will look after all your day-to-day housing enquiries including:

- **Sign-ups**
- **Welcome visits**
- **Estate inspections**
- **Management of your home and estate**
- **Anti-social behaviour concerns**
- **Mutual exchanges**
- **Gas services**

The housing surgery, which takes place on Tuesday between 10:30 and 12:30, will finish at the end of August.

If you need to get in touch about anything listed please call **0300 100 0303**



You can find information about your tenancy, services you may need, and pay rent online by visiting myclarionhousing.com

Reporting a defect

Defects include any issues that have occurred due to building design or workmanship.

To report a defect contact
Lovell's Customer Care team
T: 020 8731 3850

Reporting a repair

Repairs include breaks and faults within the structure of your new home and communal areas.

To report a repair please contact
Clarion Housing on **0300 100 0303**

If you live in **Target House** please contact **Ealing Council** on **0208 825 5682** or visit ealing.gov.uk

sherwoodclose.co.uk



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